



Memo

DATE: June 15, 2021

TO: All Drivers

FROM: Rita & Terri

RE: Barriers/Masks/Passenger Safety

A handwritten signature in black ink, appearing to be "RT", is positioned to the right of the "FROM" line.

Many of you have asked for the Driver barriers to be taken down due to the glare at night, problems that arise with having to constantly open/close the door between passengers getting on and off the bus.

Your concerns were heard and as of today, Rod has made the decision to have them taken off. With that being said, we still are mandated by the FTA and CDC to have our Passengers and Drivers wear their masks while on the bus.

If a Passenger should forget theirs, please offer one to them if they would like to ride. We have extra masks on each bus for that reason. We have received a couple of videos on our routes that show not all Passengers wearing their mask. They walked on the bus and sat down without ever being asked to put one on. This could be very costly to our company. Please be sure everyone is masked up while on our buses.

Please don't allow Passengers to sleep on the bus. We all know it will happen that a Passenger may doze off now and then but for their safety and others around, please remind them to stay alert. If the bus was involved in an accident and came to a screeching halt, that Passenger could be tossed around and hurt severely not knowing what was happening. They could be having a medical episode without anyone realizing it. I have in the past said it was ok to just let them sleep to their stop but have found out recently that it is not ok. If you can't wake them or don't feel safe doing so, call PD.

All passengers should be getting off the bus when their destination is reached. Don't allow them to stay on till their connection arrives, especially at shift change. If their transfer bus hasn't arrived, they can wait in the STC to be out of the heat, cold, bad weather etc. until it arrives as the STC is now open.

Thanks for all your patience during these crazy times! It's appreciated!! As always, if you have any questions please see us.